

Tigo Business study finds big cybersecurity gaps in Panamanian firms

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Summary

A first-of-its-kind Tigo Business study, reported by EcoTV Panamá, found Panamanian companies average only 46% cybersecurity maturity, with weak logging and incident response; Tigo's security centre logged over 4 billion attack attempts in a year.

Details (summary of the article)

EcoTV Panamá reports on the first Business Cybersecurity Maturity Study in Panama, presented by Tigo Business with Cloudflare, Fortinet and Microsoft. More than 400 private organisations in commerce, industry, finance and education were assessed between September and December 2025 against the CIS Critical Security Controls v8 framework. Average maturity came out at 46%, leaving a risk zone of 54%, far above the recommended under 25%. Companies do reasonably well at protecting networks (69.6%), email and browsing (63.8%) and account management (59.8%), but badly at audit logging (26.5%), penetration testing (27.2%), third-party management (34%) and incident response (34.8%). Some 64% have no formal incident response plan, only 44% run drills, and about 60% never verify their backups. The financial sector led with 64.4% maturity, while education, commerce and industry all sat in the low 40s, 8-15 points below international benchmarks. Tigo's security operations centre detected over 4 billion attack attempts against Panamanian organisations in the past year, growth of more than 50%, and the study warns of exposure to penalties under Panama's Law 81 of 2019 on personal data protection.

Original (es)

Tigo Business revela las principales brechas de ciberseguridad en Panamá

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