

OFFICIAL NOTICE

ASEP ruling on ENSA outage exemption requests (June 2026)

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Where	Panama (ENSA service area)
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Summary

Panama's utility regulator ASEP issued Resolution AN No. 22154-Elec (8 October 2026) deciding ENSA's force majeure exemption claims for electricity interruptions in June 2026: 242 accepted, 404 rejected. ENSA serves eastern Panama, not Chiriquí, so there is no direct effect on Boquete.

Full text (English)

Republic of Panama – National Public Services Authority. Resolution AN No. 22154-Elec, Panama, 8 October 2026: "Qualifying the requests for exemption from the Technical Service Quality Standards invoked by the electricity distribution company ELEKTRA NORESTE, S.A. (ENSA) on grounds of Force Majeure and Act of God, corresponding to the report of electricity service interruptions for the month of June 2026." Of 646 requests presented, ASEP accepted 242 and rejected 404. Rejections included 278 incidents (case 1) where the evidence did not relate to the event; 16 (case 2) with insufficient proof; 77 (case 3) showing lack of tree pruning, which is the distributor's maintenance duty; 11 (case 4) regarding vehicle collisions; 19 (case 7) not proven to be vandalism; 1 (case 9); and 2 ("P4") interruptions not carried out within the previously reported period. ASEP stressed that scheduled maintenance or repair work must be carried out efficiently within a single previously notified interruption window to minimise inconvenience to users, and urged ENSA to avoid repeated cuts to the same customers. The resolution takes effect on notification and admits only a motion for reconsideration within five days. Signed by Administrator General Zelmar Rodríguez de Massiah.

Original (es)

AN No.22154-Elec de 2026-10-07

Por la cual se califican las solicitudes de eximencias de las Normas de Calidad del Servicio Técnico invocadas por la empresa de distribución eléctrica ELEKTRA NORESTE, S.A. (ENSA), por causales de Fuerza Mayor y Caso Fortuito correspondiente al informe de interrupciones del servicio eléctrico del mes de junio de 2026. Anexos anexo_a_22154_elec anexo_b_22154_elec Resolución

https://asep.gob.pa/wp-content/uploads/electricidad/resoluciones/anno_22154_elec.pdf [...]