

OFFICIAL NOTICE

ASEP keeps 8am-4pm office hours until 31 October

When	No date given
Where	Nationwide
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Summary

Panama's public services regulator ASEP will keep temporary counter hours of 8:00 a.m. to 4:00 p.m., Monday to Friday, at its headquarters, regional offices and its mobile unit, until 31 October 2026, after the 9 October earthquake and continuing aftershocks.

Details (summary of the article)

ASEP announced it will keep temporary in-person service hours of 8:00 a.m. to 4:00 p.m. Monday to Friday at its main office, open regional offices and the ASEP Móvil unit until 31 October 2026, under Resolution AN No. 1491-ADM. The measure is preventive, following the 9 October earthquake and continuing aftershocks, to safeguard staff and users. Users can also use ASEP's digital channels and the free line 183. The same resolution suspends the time limits of administrative complaint procedures before the National User Service Directorate from 9 to 31 October 2026; complaints and filings can still be submitted, and the clock restarts the next working day after the suspension ends. Service providers remain obliged to maintain continuity, quality and restoration of services. The Las Tablas regional office is temporarily closed due to structural damage; while it is shut, the ASEP Móvil unit serves Los Santos province at Plaza Praga, Calle Estudiante and Avenida Belisario Porras, Las Tablas, 8:00 a.m. to 4:00 p.m. The measures may be extended, modified or lifted early.

Original (es)

ASEP MANTENDRÁ ATENCIÓN DE 8AM A 4PM HASTA EL 31 DE OCTUBRE

La Autoridad Nacional de los Servicios Públicos (ASEP) informa que mantendrá hasta el 31 de octubre de 2026 el horario temporal de atención presencial de lunes a viernes, de 8:00 AM a 4:00 PM, en su sede principal, oficinas regionales habilitadas y la unidad ASEP Móvil. Resolución AN No. 1491-ADM. La medida se adopta [...]