

Satellite SMS (SMS Satelital) - +Móvil / Starlink

English translation of the +Móvil (Más Móvil) notice, with step-by-step instructions for your phone

In short: +Móvil customers can send and receive text messages (SMS) through Starlink satellites in places where there is **no regular mobile signal**. It is **free until 16 October 2026**. It is for **text messages only** – not calls or internet.

1. The notice, translated

Satellite SMS – Staying connected, for longer.

We are extending the service free of charge until 16 October 2026.

Satellite SMS is available nationwide **in areas without land-based mobile coverage**, for all +Móvil customers, on both Android and iOS (iPhone).

- SMS messaging via satellite
- In areas without land-based mobile coverage
- For all +Móvil customers (Android and iOS)

Because in the moments that matter most, being connected makes the difference.

How to use Satellite SMS

If you have trouble connecting to the satellite service of Starlink Mobile, follow these steps:

- 1 Connect to the Starlink network.** Make sure network selection is set to automatic and that data roaming is turned on. Your phone should then connect to the Starlink network automatically.
- 2 Wait for the connection.** Once the network has been selected, wait a few moments for your device to establish the connection with the satellites.
- 3 Send your SMS.** When the connection has been established, you can send text messages (SMS).
- 4 Satellite connectivity only works outside land-based mobile coverage.** If your phone still has conventional mobile coverage, it may not connect to Starlink.

Because in the moments that matter most, being connected makes the difference.

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2. Step by step for your phone

The notice asks for two phone settings: **network selection on automatic** and **data roaming on**. Set them **now, while you have signal** – not when you are already out of coverage. Menu names differ a little between phone makes and models; the Spanish names are given for phones set to Spanish.

Android phones (Samsung, Motorola, Xiaomi and others)

A. Network selection on automatic

1. Open **Settings** (*Ajustes* or *Configuración*) – the gear icon.

2. Tap **Connections** (Samsung) or **Network & internet** (most others) – *Conexiones / Redes e Internet*.
3. Tap **Mobile networks** (*Redes móviles*) or **SIMs**, then your +Móvil SIM if you have more than one.
4. Tap **Network operators** (*Operadores de red*) and turn on **Select automatically** / **Automatically select network** (*Seleccionar automáticamente*).

B. Data roaming on

1. In the same **Mobile networks** screen, find **Data roaming** or **Roaming** (*Itinerancia de datos / Roaming de datos*).
2. Turn it **on**. If the phone warns about roaming charges, accept – the notice says the service is free until 16 October 2026.

iPhone

A. Network selection on automatic

1. Open **Settings** (*Ajustes*).
2. Tap **Mobile Service** or **Cellular** (*Celular / Datos móviles*), then your +Móvil line if you have two.
3. Tap **Network Selection** (*Selección de red*) and turn **Automatic** on.

B. Data roaming on

1. In **Mobile Service / Cellular**, tap **Mobile Data Options** or **Cellular Data Options** (*Opciones*).
2. Turn **Data Roaming** (*Roaming de datos*) **on**.

When you are out of coverage

1. **Check that you really have no regular signal.** Satellite SMS only works where the normal +Móvil network does not reach (see step 4 of the notice).
2. **Wait a few moments.** With the settings above, the phone looks for the Starlink network by itself. The network name at the top of the screen may change to show Starlink.
3. **Send a normal text message** from your phone's regular **Messages** app (*Mensajes*) – **not** WhatsApp, which needs internet.
4. **Keep messages short and be patient** – sending can take longer than usual.
5. Back in normal coverage, the phone returns to the regular network by itself. You can leave the settings as they are.

Good to know

- **SMS only:** no phone calls, no mobile data, no WhatsApp over satellite.
- **Free until 16 October 2026** (extended). After that date, check with +Móvil whether it continues and at what price.
- **Practical tip (not in the notice):** satellite connections need a view of the sky – step outside, away from buildings and dense trees, if it does not connect.
- **Help:** contact +Móvil customer service if your phone does not connect after these steps.

Source: +Móvil (Más Móvil) / Starlink social-media notice "SMS Satelital", October 2026. Translation and phone instructions by BQWatch. Settings menus vary by phone make, model and software version.