

Boquete Emergency & Important Numbers

Boquete district, Chiriquí, Panama · checked 2026-10-10 · BQTWatch · From a foreign phone add +507. Landlines have 7 digits; mobiles 8 (6xxx-xxxx).

LIFE-THREATENING EMERGENCY: call 911. Free from any phone, 24 hours. 911 (SUME) sends an ambulance and passes police or fire calls to the right service. Say first: **where you are** (corregimiento, street, a landmark - e.g. "Bajo Boquete, frente a ..."), then what happened. Speak slowly; ask "¿Habla inglés?" if needed, but be ready to give the address in Spanish.

1. National emergency lines (free, 24 hours)

Number	Who	Use it for
911	SUME 911	Medical emergency, ambulance. Also transfers police and fire calls. The nearest SUME paramedic post serving Boquete is in Dolega.
104	Policía Nacional	Crime in progress, robbery, violence, traffic accident with injuries or blocking the road, suspicious activity.
103	Bomberos (Fire)	Fire, smoke, gas leak, downed power line sparking, people trapped, rescues. Alternate fire emergency line: 512-6430.
335	SINAPROC (Civil Protection)	Landslides, flooding, river rising, trees or rocks on houses or roads, earthquake damage, people stranded. (Some lists show *335.)
520-4426 520-4427 / 520-4429	COE Nacional (SINAPROC Emergency Operations Centre)	Reporting damage and emergencies during a disaster (earthquake, floods) - the numbers SINAPROC published after the October 2026 earthquake, alongside 911.
*455	Cruz Roja (Red Cross)	First aid and ambulance support; disaster relief.

911 is the safest single number to remember: it reaches everyone. Sources: SUME 911, Bomberos de Panamá, Cruz Roja Panameña directory, SINAPROC posts (Oct 2026).

2. In Boquete

Number	Who	Use it for
6565-8187	Ambulancia Municipal (Boquete)	Boquete's municipal ambulance. Medical emergencies and transfers in the district; 911 if no answer.
6639-4317	Gestión de Riesgo - Municipio de Boquete (Johiner Miranda)	Municipal risk management: landslides, flooding, earthquake or storm damage in Boquete, people at risk.
6929-9507	Cruz Roja (Red Cross) - local	Local Red Cross: first aid, ambulance support, disaster help.
720-1224	Bomberos - Estación Boquete	Boquete fire station (Bajo Boquete). Non-urgent fire questions, burning permits, wasp/bee nests. Emergencies: 103 or 911. Older lists also give 720-2882 and 728-1914.

Number	Who	Use it for
720-1222 (directory listing - confirm)	Policía Nacional - Boquete	Local police station, Bajo Boquete. Reports and non-urgent matters. Another directory lists 720-2007. Emergencies: 104.
720-1356 (directory listing - confirm)	Policlínica Dr. Ernesto Pérez Balladares (CSS)	Boquete's public clinic, with the Centro de Salud (MINSA): urgent care, stabilisation, accidents. Announced as 24/7 since Dec 2019 - confirm current hours. A 2021 list gives 728-0419 / 0420 / 0421.
720-2434 / 6949-5998 (older list, Oct 2021 - confirm)	Boquete Alfa Clinic (private)	General medicine, Bajo Boquete.
720-2080 (older list, Oct 2021 - confirm)	Clínica Especializada Boquete (private)	Private clinic, Bajo Boquete.
6728-3098 (older list, Oct 2021 - confirm)	Private ambulance - Dra. Liliana Boya	24-hour paid ambulance with paramedics (about \$350 to David in 2021).
720-1455	Municipio de Boquete	Town hall and municipal engineering: municipal water (acueducto), garbage collection, streets, building permits.

Municipal ambulance, Gestión de Riesgo and local Red Cross numbers: emergency list shared by the local juntas comunales (e.g. Los Naranjos) on Facebook, 9-10 October 2026. Older Boquete clinic and ambulance numbers: Boquete condo resident list 'Medical Assistance & References' (revised Oct 2021).

Private helpline for expats - Rodny Direct (members only)

Number	Who	Use it for
6573-0141	Rodny Direct (Rodny)	Information and sign-up. Bilingual helpline, 24/7/365, anywhere in Panama: for members it calls police, ambulance or tow truck, translates (e.g. at a police stop), follows up until the problem is solved and calls your family. Your profile holds directions to your house, medicines and emergency contacts.
Members' private number	Rodny Direct hotline	Members get a private hotline number. Save it in your phone as "AARodny" + your member ID so it sorts to the top, and give the operator your ID.
rodnydirect.com	Sign up / member login	Family membership about \$90 a year (plus \$10 the first year for a house-number plaque). Members also get 20% off many services at Mae Lewis hospital. E-mail rodny@rodnydirect.com (24/7).

Rodny's own advice is that members make him the first call in a crisis. If someone's life is in danger and you can manage some Spanish, 911 is the direct route to an ambulance - Rodny can then take over the follow-up. Source: rodnydirect.com (checked 10 Oct 2026).

3. Hospitals in David (about 40 min)

Number	Who	Use it for
774-0128 / 777-8000	Hospital Chiriquí (private)	Full hospital with 24-hour emergency room.
775-4616 / 775-4202	Centro Médico Mae Lewis (private)	24-hour emergencies, surgery, imaging. WhatsApp 6550-3420.
775-7099	Clínica Hospital Cattán (private)	Emergencies, surgery, imaging.
775-2162 (older list, Oct 2021 - confirm)	Hospital Regional Rafael Hernández (CSS, public)	Public social-security hospital, 24-hour emergencies.
775-4222 (older list, Oct 2021 - confirm)	Hospital José Domingo de Obaldía (public)	Maternity and children's hospital.

Private hospitals: SURA insurance network directory (March 2026). Public hospitals: Boquete resident list (Oct 2021).

4. Electricity, water, phone and internet

Number	Who	Use it for
800-8346 (free) 315-7222	Naturgy (EDECHI) - electricity	Power out, damage to lines or poles, low voltage, damaged meter, billing (800-8346 is the line Naturgy gave for damage reports on 10 Oct 2026). Have your NIS number (on your bill). Also: app "Naturgy Panamá Clientes" (report outages, pay), e-mail edemet-edechi@naturgy.com. Sparking or fallen wires: call 103 or 911 first.
311 (free, 24 h)	Centro de Atención Ciudadana	Water leaks in the street, no water, broken street lights, and any non-emergency complaint about a government service.
720-1455	Municipio de Boquete - aqueduct	Most of Boquete is on the municipal water system: no water, leaks, water quality.
523-8570	IDAAN - national water	Customer service for IDAAN-supplied areas. David agency: 770-6321 / 770-5180 (<i>directory listing - confirm</i>).
WhatsApp 6615-3000 390-7555	Tigo	24/7 support chat on WhatsApp (mobile, home internet, TV). Call center 390-7555. App "Mi Tigo": usage, bills, recharges.
161 (from +Móvil) 224-6161	+Móvil (Más Móvil) - mobile	Mobile line help. 224-6161 from another phone. (<i>directory listing - confirm</i>)
123 / 224-2123 800-5555	+Móvil - home internet, TV, landline	Outages and faults: 800-5555 or 323-7655; landline damage 188. WhatsApp 6330-0033 (24/7). David store 775-4000. (<i>directory listing - confirm</i>)

5. Other useful numbers

Number	Who	Use it for
511-9262	Policía de Turismo	Tourist police (problems involving visitors).
511-9320	Policía de Tránsito	Traffic police (non-emergency).
+507 317-5000	U.S. Embassy, Panama City	U.S. citizens: lost passport, arrest, serious illness or death. Same number after hours. From the U.S.: +1 888-407-4747.
+507 294-2500	Embassy of Canada	Canadian citizens: consular help. (<i>directory listing - confirm</i>)
web form	British Embassy	gov.uk contact form for British nationals (no public phone listed).

Police and tourist-police numbers: Cruz Roja Panameña directory (2023).

6. WhatsApp and app contacts

WhatsApp

WhatsApp	Who	Use it for
6565-8187 / 6639-4317 / 6929-9507	Boquete ambulance / risk management / Red Cross	These are mobile numbers: save them in WhatsApp too. A call is best in an emergency; a WhatsApp message with your live location helps them find you.
6615-3000	Tigo	24/7 support chat.
6330-0033	+Móvil	24/7 customer service, support, top-ups. (<i>directory listing - confirm</i>)
6550-3420	Centro Médico Mae Lewis (David)	Appointments and enquiries - not for emergencies.
6573-0141	Rodny Direct	Information line. No WhatsApp number is published; members use the private hotline number.

Phone apps

App	From	Use it for
SINAPROC ALERTA	SINAPROC / AIG (free)	Report disasters and emergencies with your GPS location, follow up, chat with responders, offline messaging.
Naturgy Panamá Clientes	Naturgy (free)	Report power outages, see and pay bills.
Mi Tigo	Tigo (free)	Usage, bills, recharges, support.
WhatsApp - Share live location	WhatsApp	When asking a neighbour or friend for help, send your live location so they (and responders) can find you.
bqtwatch.dxlhughe s.net	BQWatch	Official notices for Boquete in English: outages, road closures, water cuts, SINAPROC alerts.

Beware of fake "official" WhatsApp numbers: IDAAN has warned that numbers claiming to be IDAAN are not official unless published by IDAAN itself. Never send card or bank details by WhatsApp.

7. Be ready before you need it

- Save 911, 104, 103, 335 and the Boquete numbers (6565-8187, 6639-4317) in your phone. 911 is free from any phone.
- Write your address in Spanish with a landmark, keep it by the phone and in your phone notes.
- Keep your Naturgy NIS number and your water account number with this sheet.
- Know your blood type, medicines and insurance (CSS number or private policy) - keep a copy in your wallet.
- After a strong earthquake: check for gas leaks and damage, stay out of damaged buildings, and report damage to SINAPROC (335 or 520-4426) or Gestión de Riesgo (6639-4317).

Sources and confidence

Numbers without a mark come from the organisation's own site, an official directory or an official post: SUME 911 (sume911.pa), Bomberos de Panamá (bomberos.gob.pa, Estación Boquete), Cruz Roja Panameña directory (cruzroja.org.pa, 2023), Naturgy Panamá (naturgy.com.pa/atencion-al-cliente), Tigo (tigo.com.pa/contacto-y-soporte), Municipio de Boquete (boquete.municipios.gob.pa), U.S. State Department (travel.state.gov), SURA network directory (March 2026), SINAPROC ALERTA (App Store), MINSA notices on Boquete 24/7 care (2019), Rodny Direct (rodnydirect.com), SINAPROC and Naturgy posts and the juntas comunales' emergency list (Oct 2026). Numbers marked *directory listing - confirm* come from business directories or third-party pages; numbers marked *older list, Oct 2021* come from a 2021 Boquete resident list. Check both kinds by calling once before you rely on them. Phone numbers change: please report any that no longer work.